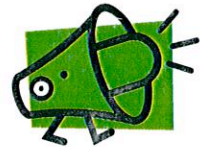


# DDR, Inc.

DDR NEWSLETTER

VOLUME 1, ISSUE 3



## In the Spotlight!

The spotlight is shining bright on a young man that goes by "Tony". Tony has been with DDR, Inc. for 8 years now and has a smile that will light up any room. Tony has been a diligent employee of Food Lion for 11 years. He loves going to work and making his own money. Tony works between 2 and 3 days a week bagging groceries, assisting shoppers with their bags, cleaning the store, and occasionally stocking the shelves. During these 11 years, Tony has made some great friends. Customers love to see his friendly face!

Tony's Mother, Cindy, is his CAP worker and keeps him busy in the community.

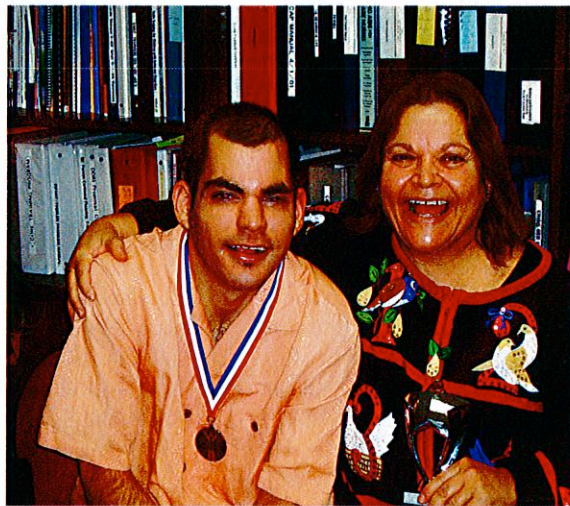
Tony's sister provides his respite services. He is an active member of St John Newman's Catholic Church. His catechism teacher, Ms. Sue, is very important to him.

Tony loves sports and watching ESPN. Other activities that Tony enjoys are going to the driving range and to car shows with his friend Nate. If you want to know about a Mustang, then ask Tony!

It may surprise you to know that Tony is diagnosed with Mild Mental Retardation and Myoclonus which causes jerks, shakes, and spasms. This is a hurdle that Tony overcomes

on a daily basis. He refuses to let this hold him back in life. He uses his great personality and polite nature to be an outstanding member of our community.

DDR, Inc. has honored Tony with the Outstanding Achievement Award and his Mother, Cindy with the Star Award for her hard work and persistence. Tony is truly an inspiration to us all!



## Holidays at DDR

DDR, Inc. will be celebrating the holiday season with the people we serve, parents/guardians, care providers, and case coordinators two Thursdays in December. On December 9th and 16th between 2-4 pm, DDR will have desserts and drinks at check pick up. We will have giveaways that include calendars for the upcoming year. Please plan to come and enjoy this special time of year.



### Want to be heard?

It is time to do our annual satisfaction survey! Please take a moment to fill out a survey when you receive it. It will only take 5 minutes. Most of our surveys will be sent electronically, so, if we do not have your email address, please email Tina Hernandez at [tinata-dic@ddrinc.org](mailto:tinata-dic@ddrinc.org) to get on our email list. We will also periodically send you important information about upcoming changes, trainings, and events.

Your comments are important to us! Some of your recommendations we have implemented over the past year include: Satisfaction surveys in Spanish, exit interviews, Day Supports program opened in February, 2010, and quarterly newsletters.

This past year, our overall satisfaction rating was a 95%

# Connect is making a difference!

The Connect team has created the Community Connection Committee. This Committee is dedicated to plan community service projects. They have elected a President, 2 Vice Presidents, a Treasurer, and a Secretary to head the decision making.



As a group, they talk about community needs and what could their monies help provide. The Community Connection Committee has chosen Garinger High School – New Technology as their first community service project. The High School shares the Garinger campus and was

established in 2006. The New Tech school was in need of supplies such as Kleenex, hand sanitizer, pencils, pens, and paper.

The Committee was able to go as a group and hand deliver these donations. They enjoyed the experience of giving back. The school was so appreciative

of the donation that they asked to feature the Community Connection Committee in the yearbook. Their first project was a great success.

The funding comes from the profits made at the DDR Connect Rummage sale. If you have any donations to make to the Rummage sale then please bring them by DDR Connect at 9929 Albemarle Rd. Charlotte, NC 28227.

## Legislative Breakfast

Find out "What's Next"

Sponsored by MPN & MHA

Friday, December 17th

8:30-10:00am

Lifespan

601 North Graham St.

Charlotte, NC 28202

RSVP:

[mha@mhacentralcarolinas.org](mailto:mha@mhacentralcarolinas.org)

## Meet DDR, Inc.

DDR, Inc. is proud to announce the 5 year anniversary of Rosanny Crumpton. Rosy is originally from Panama and came to North Carolina to attend Wingate University. After graduating with a degree in Psychology, Rosy came to DDR as an Associate Professional. Rosy went on to not only earn her title as QP but now has acquired the title of Latino Service Coordinator.

Rosy's Spanish speaking skills have helped not only our QP staff but also many providers, families, and people we serve. Rosy volunteers to teach Spanish to the people served at DDR Connect as well as an ESL (English as a Second Language) Teacher. Rosy received her U.S. citizenship in August, 2008. We are very fortunate to have Rosy on our team.



**The Arc**  
of Mecklenburg County

2010 Festival of Trees

Preview Party

Friday, December 3rd

6:00pm-9:00pm

Harvey B. Gantt Center

551 South Tryon St. 28202

## Important Dates & Information!!

### DDR office closings:

12/17/10 (Friday) at 12 noon

12/24/10 (Friday)

### RFP's Due:

Please remember to turn in your RFP's by 2pm on Tuesday!!!!

### 1099 Information:

12/30/10 is the last check write that will be included in the care provider's 2010 1099's.

1099's will be available beginning Thursday, 1/27/11 for pick-up.

All 1099's that are not picked up by 1/31/11 will be put in the mail.

### 2011 check write

#### schedule:

DDR's check write schedule for 2011 will be available in the office on and mailed beginning 12/16/10.